

# Hoxana Consulting Engineers t/a

*Hoxana Trading (Pty) Ltd*

CK Reg. 2012/075508/07

VAT. No:4180266860



## QUALITY POLICY

Hoxana Consulting Engineers is a multi-disciplinary consulting engineering firm offering Civil Engineering, Electrical Engineering and Project Management services which includes: Roads and Transportation, Structures, Electrical Networks and frameworks, as well as Water and Sanitation Services.

It is the expressed policy of Hoxana Consulting Engineers to abide with international quality standards in:

- The rendering of services and supplying of products which fully meet the requirements standard QMS agreed upon both within and external to the company.
- Ensuring that the client's needs and expectations are established and approved prior to the provision of any services and / or work being performed to meet established needs of our clientele.
- Maintaining statutory and regulatory requirements and in so doing enhancing the company's image through commitment to these.
- Continually evaluating the quality system to prevent the supply of non-conforming services.
- Committing to satisfy requirements and continual improvement of the organizations overall performance and the Quality management system.
- Continuous Training for employees to enable the organization to apply skills and knowledge to achieve its objectives more effectively.
- Establishing target driven objectives, and in so doing enhancing continual improvement as well as customer satisfaction.

THE IMPLEMENTATION OF THE ABOVE IS THE RESPONSIBILITY OF EACH INDIVIDUAL PERSON, CLOSED CORPORATION OR COMPANY EMPLOYED BY HOXANA CONSULTING ENGINEERS TO PROVIDE SERVICES OR CARRY OUT WORK.

MANAGING DIRECTOR

01 September 2019

Date